

Information Technology Solutions, Corp. Privacy Policy

Website: www.itsolutionsco.com

Company: Information Technology Solutions, Corp. (ITS)

1. Introduction

At ITS, we value your privacy and are committed to protecting your personal information. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you visit our website or engage with our IT services.

By using our website or services, you agree to the terms of this Privacy Policy. If you do not agree, please discontinue use of our site and services.

2. Information We Collect

We collect the following types of information:

a. Personal Information

Information you voluntarily provide, such as:

- Name, email address, and phone number
- Company name and job title
- Billing and payment details (when applicable)
- Any other information you submit through contact forms, service requests, or inquiries

b. Automatically Collected Information

When you visit our website, we may automatically collect:

- IP address, browser type, operating system
- Pages viewed, referring URLs, and time spent on the site
- Cookies and similar tracking technologies

3. How We Use Your Information

We use your information to:

- Provide, operate, and improve our IT services
- Respond to inquiries and provide customer support
- Process payments and manage client accounts

- Send administrative information such as updates, billing reminders, or policy changes
- Send promotional materials (only if you have opted in)
- Protect our website, users, and business from fraud or unauthorized access

4. Cookies and Tracking Technologies

We use cookies to enhance your experience on our website. Cookies help us analyze traffic, customize content, and remember your preferences. You can modify your browser settings to refuse cookies, but this may limit certain website features.

5. How We Share Your Information

We do **not** sell or rent your personal information.

We may share information only with:

- **Service providers** assisting in hosting, payment processing, analytics, or communication
- **Legal authorities** when required by law or to protect our rights and safety
- **Business partners** (with your consent) for collaborative service delivery

All third parties are obligated to keep your data secure and use it only for the agreed purposes.

6. Data Retention

We retain personal information only as long as necessary to fulfill the purposes outlined in this policy, comply with legal obligations, or resolve disputes.

7. Data Security

We implement appropriate technical and organizational measures to protect your data from unauthorized access, loss, misuse, or alteration. However, no online transmission or storage system is 100% secure, and we cannot guarantee absolute security.

8. Your Rights and Choices

Depending on your jurisdiction, you may have rights to:

- Access, correct, or delete your personal information
- Withdraw consent for processing
- Object to data processing or request data portability

To exercise these rights, please contact us using the information below.

9. Third-Party Links

Our website may contain links to third-party websites. We are not responsible for the privacy practices or content of those external sites. We encourage you to review their privacy policies.

10. Updates to This Policy

We may update this Privacy Policy periodically. The revised version will be posted on our website. Continued use of our website constitutes acceptance of the updated policy.

11. Contact Us

If you have any questions about this Privacy Policy or how we handle your information, please contact us:

Information Technology Solutions, Corp.

Email: info@itsolutionsco.com

Website: www.itsolutionsco.com

Address: 336 Main St. Suite 202 Grand Junction, CO 81501